Healthcare Advisory, Consulting, and Engineering Services
Our roots
ICME is an international specialised healthcare consulting firm, established in Switzerland in 1954. With an excellent track record of over 60 years, a highly effective network of skilled consultants and engineers stretching across the globe, and a caseload of success stories in the Middle East, South East Asia and Europe, ICME is well-placed to assist your business with healthcare projects of almost any scale.

Our people
ICME has built a team of healthcare experts including consultants, clinicians, engineers, architects, biomedical engineers, certified project managers, and hospital managers, as well as establishing a reputation of being a reliable provider of practical and achievable healthcare solutions and services in this region.

60+ consultants around the world of 20 nationalities
5 offices around the globe (Abu Dhabi, Hamburg, Zurich, Kuala Lumpur, Yogyakarta)
18 countries and 3 continents worked in
0.5-1.1 billion maximum project value (USD)
13 awards secured for our work in partnership with our joint venture partners
Our services

ICME delivers advisory and consulting services to both Greenfield projects and operational healthcare facilities. Services are delivered on a project by project basis or in a turnkey approach. Services include strategic and medical concept planning, market analysis, feasibility analysis, process re-engineering, design supervision, project management and site supervision.

At ICME, we provide detailed advice and assistance at every step of the road towards building and operating a highly efficient, effective and functional healthcare organisation, from concept to implementation. We combine medical practice with economic principles to ensure that your project achieves your vision and financial objectives without compromising the quality of patient care. Particular attention is lavished on the crucial planning stages and draws upon a range of disciplines to ensure that your healthcare project has a solid foundation on which to succeed. ICME is known to consistently deliver excellence, often exceeding the expectations of our clients.

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Our solutions have a distinctly European signature coupled with cultural awareness
Projects

Over the years ICME has successfully managed many multi-faceted and complex projects in partnership with public and private clients. A summary of our most recent and exciting projects can be found below:

**Performing clinical audits for a variety of specialities for a large public hospital system**

ICME worked with Protiviti to conduct several clinical service line audits for governmental hospitals across the Emirate of Abu Dhabi, analysing the data collected and providing recommendations and findings based on international best-practice.

**Al Ain Hospital**

The new Al Ain Hospital is currently being developed in the oasis city. ICME has had a heavy involvement in the project since 2009, when we were asked to conduct the initial planning study. Subsequent services have included hospital development and planning, medical programming, design supervision, and currently site supervision.

**Ambulatory care centres, Abu Dhabi**

In 2010, ICME designed a complete ambulatory care strategy for the Emirate of Abu Dhabi. This strategy led to a plan for the development of new outpatient care facilities that assessed long-term and short-term feasibility and determined the requirements of future ambulatory care services. Based on these requirements, ICME designed two facility prototypes. To date, three facilities have been constructed and are operational.

**Reengineering the existing operating model in a university hospital**

ICME worked in cooperation with Sodexo to deliver a thorough analysis of the Singaporean healthcare market with a focus on central sterilisation and supply procedures. The result was a well-defined business case for a shared, centralised sterile supply service.

**Strategic study for the provision of cardiovascular services**

Working in Yogyakarta, Indonesia, ICME assessed and evaluated the region’s needs for a comprehensive cardiovascular delivery model, starting with a detailed baseline analysis of the current healthcare market structure.

**Contact us**

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